

## **Toshiba TEC Australia PTY. LTD.**

### **Point Of Sale Terminal Warranty**

1. The product is warranted for 12 months from the date of purchase. Subject to the conditions of this warranty Toshiba TEC Australia PTY. LTD. (Toshiba) or its Authorised Service Centre will perform necessary service on the product without charge for parts or labour if, in the opinion of Toshiba, the product is found to be faulty within the warranty period.

2. This warranty only applies to Toshiba products purchased in Australia and sold by Toshiba or its Authorised Distributors or Dealers and only where the products are used and serviced within Australia or its territories. Warranty cover only applies to service carried out by a Toshiba Authorised Service Centre and only if valid proof of purchase is presented when warranty service is requested.

3. This warranty only applies if the product has been installed and used in accordance with the manufacturer's recommendations (as noted in the operating instructions) under normal use and reasonable care (in the opinion of Toshiba). The warranty does not cover damage, malfunction or failure resulting from use of incorrect voltages, incorrect installation, accident, misuse, neglect, abuse, maladjustment of customer controls, mains supply problems, thunderstorm activity, infestation by insects or vermin, tampering or repair by unauthorised persons (including unauthorised alterations), exposure to abnormally corrosive conditions or any foreign object or matter having entered the product.

4. This warranty does not cover any third party software, settings, content, data or links, whether included/downloaded in the Product, whether included during installation, assembly, shipping or at any other time in the delivery chain or otherwise and in any way acquired by you. To the extent permitted by applicable law(s), Toshiba does not warrant that any Toshiba software will meet your requirements, will work in combination with any hardware or software applications provided by a third party, that the operation of the software will be uninterrupted or error free or that any defects in the software are correctable or will be corrected.

5. If warranty service is required you should have ready the specified model and serial number:

- Contact Toshiba Customer Service on 1800 252 111 or e-mail [service@toshibatec.com.au](mailto:service@toshibatec.com.au)
- Send or bring the product to a Toshiba Authorised Service Centre together with your proof of purchase receipt as a proof of purchase date. Please note that freight and insurance to and / or from your nearest Authorised Service Centre must be arranged by you.

6. The warranties hereby conferred do not extend to, and exclude, any costs associated with the installation, deinstallation or re-installation of a product, including costs related to the mounting, de-mounting or remounting of any screen, (and any other ancillary activities), delivery, handling, freighting, transportation or insurance of the product or any part thereof or replacement of and do not extend to, and exclude, any damage or loss occurring by reason of, during, associated with, or related to such installation, de-installation, re-installation or transit. For advice on Authorised Service Locations contact 1800 252 111.

7. Proof of Purchase should be retained by the customer at all times.

Unless otherwise specified to the customer the benefits conferred by this express warranty are additional to all other conditions, warranties, guarantees, rights and remedies expressed or implied by the *Trade Practices Act 1974* and similar consumer protection provisions contained in legislation of the States and Territories and all other obligations and liabilities on the part of the manufacturer or supplier and nothing contained herein shall restrict or modify such rights, remedies, obligations or liabilities

**Customer service phone: 1800 252 111**  
**Customer service e-mail: [service@toshibatec.com.au](mailto:service@toshibatec.com.au)**

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